

Voxtronic.



Conex™ Dispatch

Operator position for operative communication



Operator position for operative communication

Conex™ Dispatch enables easy and safe operation of all communication equipment even in stressful situations.

The screenshot shows the Voxtronic Conex interface. At the top, it displays 'GSM-R V2.1.30' and 'Emergency Call' in a red banner. Below this is a call log table with columns for Subscriber, Direction, Call start, Duration, Priority, and Status. The log shows three calls from 'First Dispatcher' at various times on 12.04.2019. Below the log is a grid of application buttons for 'Bf.PAM', 'Bf.WULKA', 'FDL', and 'PhoneBook'. A numeric keypad is visible on the right side of the interface. Labels with arrows point to various features: 'Applications' points to the top-left navigation icons; 'Role management' points to the top-left menu; 'Features' points to the top navigation bar; 'Journal' points to the 'Call start' column in the call log; 'Direct access' points to the application grid; 'Current conversations' points to the 'Active Calls' panel on the right; and 'Numeric keypad' points to the keypad area.

Subscriber	Direction	Call start	Duration	Priority	Status
First Dispatcher	→	12.04.2019 10:35:18	00:00	3	📞
First Dispatcher	→	12.04.2019 10:34:35	00:00	3	📞
First Dispatcher	→	12.04.2019 10:02:20	00:00	3	📞

Conex™ Dispatch can interact with communication subscribers at any time, make important announcements and calls as well as have access to recordings.

Applications

Access to supporting applications such as: call recording, video, GIS, and more.

Role management

Supports the flexible use of roles at different workstations.

Features

Quick access to key communication systems such as GSM-R, operational telephony, radio, etc.

Journal

List of all incoming, outgoing and unanswered calls.

Direct access

Individual speed dial.

Current conversations

All active conversations at a glance.

Numeric keypad

Standard and advanced telephony functions (group call, GSM-R functions, PTT key, etc.).

Smart Communication.



Benefits

The dispatcher, as the central coordinator, communicates with all task forces and executing agencies, keeping track of all actions.

The user friendly interface of Conex™ Dispatch supports fast, reliable, and cross-technology communication with relevant employees and emergency forces.

GSM-R and TETRA communication

Direct connection to the GSM-R and digital radio networks.

Support of many operating modes

Telephony, local battery, tunnel emergency call, analog and digital radio, public address system, etc.

Individual role management

Use of roles across different locations.

Instant recall and workstation recording

Legally compliant documentation of the workstation.

Centralized management

All operator positions are managed centrally.

Address book management

Individual and central telephone book for all dispatchers.

GIS integration

Direct integration of external geoinformation systems.

Video integration

Video telephony, video conferencing and video surveillance.

User Friendly.



About us

Voxtronic develops secure communication products and solutions for enterprises with high security requirements and critical infrastructure, organisations in public safety, public transport, military, maritime, financial services and industry, using the latest technologies.

Smart dispatching

Operate™ controls the optimal handling and information flow in business processes.

Gateways for special applications

Join™ combines technologies, interfaces and protocols.

Solutions for secure documentation

voxlog® professional records communication processes for compliance with legal requirements, content clarification and quality assurance.

Public address system (PA)

SmartAmp™ - the intelligent electroacoustic system in IP technology for the acoustic irradiation of buildings and outdoor areas.

Alerting, notification and conferences

Applications for emergency crews as well as specialists according to defined scenarios.

Certificates

- ISO 9001
- ISO 14001
- ISO 27001

Voxtronic.

For more information visit us on
voxtronic.com

Voxtronic.

+43 1 8174846-0

sales@voxtronic.com

All informations have been created with best knowledge. Changes and improvements, in particular for technical specifications, are possible at any time and without notice. Informations are only valid for the specified product. Images can differ from the actual delivery. All rights reserved. No part of this publication and no information may be duplicated, stored in an archive system or transmitted in any other way without prior written consent from Voxtronic Austria GmbH.

This publication is a document without contractual nature.

20190821-01