

# Voxtronic.



## Conex™ Dispatch

Operator position for operative communication



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Conex™ Dispatch enables easy and safe operation of all communication equipment even in stressful situations.

The screenshot shows the Voxtronic Conex interface. At the top, it displays 'GSM-R V2.1.30' and 'Emergency Call' in a red banner. Below this is a call log table with columns for Subscriber, Direction, Call start, Duration, Priority, and Status. The log shows three calls from 'First Dispatcher' at various times on 12.04.2019. Below the log is a grid of application buttons for various systems like 'Telefon', 'FDL Pam', 'Salzburg', 'Train Station', 'Anna Kurz', 'GSM-R Train', 'Service Station 3', 'Bernhard Schranz', 'KAA', 'Train Radio', 'FDL Wulka', 'KAA PBX', 'Second Dispatcher', and 'WulkaRole DR\_WUL...'. A numeric keypad is visible on the right side of the interface, with a red 'End Call' button and a green 'Call' button. Labels with arrows point to various features: 'Applications' points to the top-left navigation icons; 'Role management' points to the top navigation bar; 'Features' points to the top navigation bar; 'Journal' points to the call log table; 'Direct access' points to the application buttons; 'Current conversations' points to the 'Active Calls' section on the right; and 'Numeric keypad' points to the numeric keypad on the right.

Conex™ Dispatch can interact with communication subscribers at any time, make important announcements and calls as well as have access to recordings.

### Applications

Access to supporting applications such as: call recording, video, GIS, and more.

### Role management

Supports the flexible use of roles at different workstations.

### Features

Quick access to key communication systems such as GSM-R, operational telephony, radio, etc.

### Journal

List of all incoming, outgoing and unanswered calls.

### Direct access

Individual speed dial.

### Current conversations

All active conversations at a glance.

### Numeric keypad

Standard and advanced telephony functions (group call, GSM-R functions, PTT key, etc.).

# Smart Communication.



## Benefits

The dispatcher, as the central coordinator, communicates with all task forces and executing agencies, keeping track of all actions.

The user friendly interface of Conex™ Dispatch supports fast, reliable, and cross-technology communication with relevant employees and emergency forces.

### **GSM-R communication**

Direct connection to the GSM-R network.

### **Support of many operating modes**

Telephony, local battery, tunnel emergency call, analog and digital radio, public address system, etc.

### **Individual role management**

Use of roles across different locations.

### **Instant recall and workstation recording**

Legally compliant documentation of the workstation.

### **Centralized management**

All operator positions are managed centrally.

### **Address book management**

Individual and central telephone book for all dispatchers.

### **GIS integration**

Direct integration of external geoinformation systems.

### **Video integration**

Video telephony, video conferencing and video surveillance.

**User Friendly.**



## About us

Voxtronic develops secure communication products and solutions for enterprises with high security requirements and critical infrastructure, organisations in public safety, public transport, military, maritime, financial services and industry, using the latest technologies.

### **Smart dispatching**

Operate™ controls the optimal handling and information flow in business processes.

### **Gateways for special applications**

Join™ combines technologies, interfaces and protocols.

### **Solutions for secure documentation**

voxlog® professional records communication processes for compliance with legal requirements, content clarification and quality assurance.

### **Public address system (PA)**

SmartAmp™ - the intelligent electroacoustic system in IP technology for the acoustic irradiation of buildings and outdoor areas.

### **Alerting, notification and conferences**

Applications for emergency crews as well as specialists according to defined scenarios.

### **Certificates**

- ISO 9001
- ISO 14001
- ISO 27001

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For more information visit us on  
[voxtronic.com](http://voxtronic.com)

**Voxtronic.**

+43 1 8174846-0

[sales@voxtronic.com](mailto:sales@voxtronic.com)

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