

Voxtronic.



Conex™ Dispatch

Operator position for operative communication



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Conex™ Dispatch enables easy and safe operation of all communication equipment even in stressful situations.

The screenshot shows the Voxtronic Conex interface. At the top, there's a status bar with 'Emergency Call' and '10:43 12.04.2019 John Doe'. Below this is a table of call logs with columns for Subscriber, Direction, Call start, Duration, Priority, and Status. A 'Journal' label points to the 'Call start' column. Below the table is a 'Direct access' panel with a grid of buttons for various communication systems like 'Telefon', 'FDL Pam', 'Salzburg', 'Train Station', 'Anna Kurz', 'First Dispatcher', 'GSM-R Train', 'Service Station 3', 'Bernhard Schranz', 'KAA', 'Second Dispatcher', 'Train Radio', 'FDL Wulka', 'KAA PBX', 'Trainstation East', and 'WulkaRole DR_WUL...'. A 'Role management' label points to the 'Bf.WULKA' button. To the right is a 'Current conversations' panel showing 'Active Calls' with entries for 'First Dispatcher' and 'FAA'. Below this is a 'Numeric keypad' with numbers 1-9, *, #, and function keys like 'R' and a green call button. An 'Applications' label points to the top-left corner of the interface.

Conex™ Dispatch can interact with communication subscribers at any time, make important announcements and calls as well as have access to recordings.

Applications

Access to supporting applications such as: call recording, video, GIS, and more.

Role management

Supports the flexible use of roles at different workstations.

Features

Quick access to key communication systems such as GSM-R, operational telephony, radio, etc.

Journal

List of all incoming, outgoing and unanswered calls.

Direct access

Individual speed dial.

Current conversations

All active conversations at a glance.

Numeric keypad

Standard and advanced telephony functions (group call, GSM-R functions, PTT key, etc.).

Smart Communication.



Benefits

The dispatcher, as the central coordinator, communicates with all task forces and executing agencies, keeping track of all actions.

The user friendly interface of Conex™ Dispatch supports fast, reliable, and cross-technology communication with relevant employees and emergency forces.

GSM-R communication

Direct connection to the GSM-R network.

Support of many operating modes

Telephony, local battery, tunnel emergency call, analog and digital radio, public address system, etc.

Individual role management

Use of roles across different locations.

Instant recall and workstation recording

Legally compliant documentation of the workstation.

Centralized management

All operator positions are managed centrally.

Address book management

Individual and central telephone book for all dispatchers.

GIS integration

Direct integration of external geoinformation systems.

Video integration

Video telephony, video conferencing and video surveillance.

User Friendly.

Voxtronic develops secure communication products and solutions for enterprises with high security requirements and critical infrastructure, organisations in public safety, public transport, military, maritime, financial services and industry, using the latest technologies.



Voxtronic has experience in realtime applications with large data volume, professional interface design and integrated systems. The company is certified according to quality, environmental and security standards.



Smart dispatching

Operate™ controls the optimal handling and information flow in business processes.

Gateways for special applications

Join™ combines technologies, interfaces and protocols.

Solutions for secure documentation

voxlog® professional records communication processes for compliance with legal requirements, content clarification and quality assurance.

Public address system (PA)

SmartAmp™ - the intelligent electroacoustic system in IP technology for the acoustic irradiation of buildings and outdoor areas.

Alerting, notification and conferences

Applications for emergency crews as well as specialists according to defined scenarios.

Our products and solutions increase the security of critical information, reduce the complexity of operations, improve the quality of business processes, and expand application capabilities.

Certificates

- ISO 9001
- ISO 14001
- ISO 27001

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