

Voxtronic.



Conex™ Dispatch

Operator position for operative communication



Operator position for operative communication

Conex™ Dispatch enables easy and safe operation of all communication equipment even in stressful situations.

The screenshot shows the Voxtronic Dispatcher interface. At the top, there's a status bar with 'Emergency Call' in red. Below it is a menu bar with icons for 'Calls', 'Calls', 'Calls', 'Calls', and 'Calls'. A 'Calls' dropdown menu is open, showing 'Roles' and 'Call Menu'. The main area is divided into several sections: a table of active calls, a grid of communication applications, and a numeric keypad. Labels with arrows point to various features: 'Applications' points to the left sidebar; 'Role management' points to the 'Roles' option in the dropdown; 'Features' points to the top menu bar; 'Journal' points to the 'Calls' icon; 'Direct access' points to the 'Calls' icon; 'Current conversations' points to the 'Active Calls' header; and 'Numeric keypad' points to the numeric keypad area.

Subscriber	Direction	Call start	Duration	Priority	Status
OB-2	→		00:00	4	📞
Radio	→		00:00	4	📞

Telephone	OB-1	Radio
OB-2	GSM-R Train 0432(nr)01	Train Radio 88060032
Train Station 0650123456789	Salzburg 068145625897	Dispatcher 20255
Villach 20252	Service Station 3 9906403	

Conex™ Dispatch can interact with communication subscribers at any time, make important announcements and calls as well as have access to recordings.

Applications

Access to supporting applications such as: call recording, video, GIS, and more.

Role management

Supports the flexible use of roles at different workstations.

Features

Quick access to key communication systems such as GSM-R, operational telephony, radio, etc.

Journal

List of all incoming, outgoing and unanswered calls.

Direct access

Individual speed dial.

Current conversations

All active conversations at a glance.

Numeric keypad

Standard and advanced telephony functions (group call, GSM-R functions, PTT key, etc.).

Smart Communication.



Benefits

The dispatcher, as the central coordinator, communicates with all task forces and executing agencies, keeping track of all actions.

The user friendly interface of Conex™ Dispatch supports fast, reliable, and cross-technology communication with relevant employees and emergency forces.

GSM-R communication

Direct connection to the GSM-R network.

Support of many operating modes

Telephony, local battery, tunnel emergency call, analog and digital radio, public address system, etc.

Individual role management

Use of roles across different locations.

Instant recall and workstation recording

Legally compliant documentation of the workstation.

Centralized management

All operator positions are managed centrally.

Address book management

Individual and central telephone book for all dispatchers.

GIS integration

Direct integration of external geoinformation systems.

Video integration

Video telephony, video conferencing and video surveillance.

User Friendly.

Voxtronic develops secure communication products and solutions for enterprises with high security requirements and critical infrastructure, organisations in public safety, public transport, military, maritime, financial services and industry, using the latest technologies.



Voxtronic has experience in realtime applications with large data volume, professional interface design and integrated systems. The company is certified according to quality, environmental and security standards.



Smart dispatching

Operate™ controls the optimal handling and information flow in business processes.

Gateways for special applications

Join™ combines technologies, interfaces and protocols.

Solutions for secure documentation

voxlog® professional records communication processes for compliance with legal requirements, content clarification and quality assurance.

Public address system (PA)

SmartAmp™ - the intelligent electroacoustic system in IP technology for the acoustic irradiation of buildings and outdoor areas.

Alerting, notification and conferences

Applications for emergency crews as well as specialists according to defined scenarios.

Our products and solutions increase the security of critical information, reduce the complexity of operations, improve the quality of business processes, and expand application capabilities.

Certificates

- ISO 9001
- ISO 14001
- ISO 27001

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